



**ANNUAL
REPORT** 2012
Making a Real Difference



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Thank you to the children, adults, families, carers, volunteers and Gateways staff for sharing their stories and being part of the 2012 Annual Report.

Design: Pagination Design Services

Gateways Support Services is a responsive community organisation that supports children and adults who have a disability/additional need and their families. Each year more than 1200 children, adults and families are assisted throughout the Barwon area and South West Victoria.

MISSION

To empower and support children and adults who have a disability/additional need and their families to maximize their:

- Quality and enjoyment of life
- Potential
- Positive relationships within the community

VISION

Together we can create a community where:

- Children and adults with a disability/additional need and their families are included, valued and well supported.
- We are all enriched through an understanding of, and increased participation in, the lives of the children and adults who have a disability/additional need.
- Gateways is a great organisation to be part of, and our staff and volunteers are known for their commitment to the organisation and our Mission.

CORE VALUES

Commitment and Cooperation

Opportunity and Openness

Respect and Reliability

Excellence and Empathy

Commitment & Cooperation

Opportunity & Openness

Respect & Reliability

Excellence & Empathy

PRESIDENT'S REPORT

'Love is that condition in which the happiness of another person is essential to your own' – Robert A. Heinlein

A very warm welcome to all members of Gateways, new and old, to families, staff, volunteers and friends. A friendly hello also to those that have joined us from Warrnambool and South Western Victoria.

'Success is not final, failure is not fatal: it is the courage to continue that counts' – Winston Churchill

Yes we rejoice and appreciate our successes of which there are many, from gaining a new word, enjoying an outing, settling a resident dispute, to building a funding scheme for all. We learn from our failures, which we regard as a positive platform for change and rejuvenation. Our expansion over recent years, 29 programmes, 1200 people supported and 300 staff, has been extraordinary and makes this Annual Report read impressive and inspiring; assessments, therapies, support, living and fun. Our measure of success always is to see smiles on our client's faces, relief and reassurance on their family's, and a feeling of professional fulfilment and satisfaction by our staff. To this end our new Strategic Plan is an imperative, thank you to all those who were involved.

'The steeper the mountain, the harder the climb, the better the view from the finishing line' – Unknown

Our mountain has been to develop a culture of excellence in not only what we say but also what we do. Being professional, caring, responsive, 'best practice', collaborative, respectful are not just words but expected at every level. The climb forward this year has been extensive, none greater than the major shift in the political environment supportive of disability, and the consequent revamp of disability service funding through the National Disability Insurance Scheme. The Barwon bid was lead by G21 and a collaborative of Barwon service providers of which Gateways has been



President Bernie Jenner has been involved in service development and governance for 29 years

a very proud participant. We are working very hard to position ourselves to continue to provide the best service possible with this in mind. The revamp and expansion of our Albert Street offices sets up a physical environment in preparation for the new operation landscape.

There are so many highlights and people to thank. We bid farewell to lawyer Tom White, in gratitude awarded a Life Membership, for his 10 years Board membership. We welcome lawyer Helen Buchan in his stead and appreciate ongoing stability of the incumbent highly regarded Board members. We are so privileged to have such capable and committed managers under the inspirational leadership of Rosemary Malone CEO. Please read her report and reflect on the complexity, partnerships, wonderful work and developments undertaken by Gateways. Volunteers involved in our various activities, program committees and the auxiliary, are very special people. Generosity through partners, benefactors, and the community at large has been outstanding. Please remember the Brighter Futures Albert Street building project in any fund raising initiatives, sponsorships or beneficiary endeavours. The present funding shortfall could limit completion.

We enter an exciting new era. All the best to you and yours for the year ahead.

Regards,
Bernie



Artists Melissa Harvey and Joel Pollard admire the Butterflies at the Gate Art Mural created by the Gateways art mural team

GROWTH

- Commonwealth innovative housing and state disability support funding in partnership with Housing Choices Australia to support seven people with complex needs
- 400 DHS children's holiday program day places
- DHS respite support packages for 16 children with complex disabilities
- South West facility based respite and flexible packages for 140 families with children with disabilities

PARTNERSHIPS

- Geelong Football Club Community Partner 2012
- Westfield respite funding for children with autism and other complex disabilities
- Eastbrooke Medical Centre funding for 20 autism assessments

- Police disability community support register initiated
- G21 Disability Inclusion Working group
- Victorian Women's Trust for two parent support weekends
- DHS managed care pilot supporting four young people with disabilities

INNOVATION AND CREATIVITY

- Deakin University partnership for the Toby App project for young children with autism
- Butterflies at the Gate Art Mural created by Gateways residential clients

SUSTAINABILITY

- Compassionate Employer Award 2012
- Respite and Recreation restructure
- Implementation of new rostering and financial systems

2011/12 THE YEAR IN REVIEW: *New Opportunities – New Challenges*

2011/12 has been an exciting year with growth in Gateways' residential and respite services and a successful submission to expand our respite and family support services in South West Victoria.

Late in the year, Gateways established an office in Warrnambool and expanded our South West team to deliver a wider range of services under the direction of a local manager in the 2012/13 financial year.

The recent announcement of the launch of the National Disability Insurance Scheme (NDIS) with a launch site in the Barwon area is a major boost for people with disabilities which creates new opportunities and challenges for Gateways.

As Gateways grows to respond to regional needs, we also need to enhance our systems and facilities to ensure we can continue to provide responsive, high quality services. After an intensive fundraising campaign, Gateways has now raised the majority of funds



*Gateways is dedicated to creating brighter futures
for the children and adults we support*

needed to upgrade facilities for both clients and staff at Gateways Albert St location. This would not have been possible without support from a range of philanthropic sources, the Department of Planning and Community Development through the Putting Locals First Program

– Community Infrastructure, and community benefactors. Gateways has also been strongly supported by Gateways auxiliary and staff, people with disabilities and their families, as well as members of the local community. Fundraising efforts will need to continue

"The recent announcement of the launch of the National Disability Insurance Scheme (NDIS) with a launch site in the Barwon area is a major boost for people with disabilities..."

over the year ahead to raise the remainder of funds required to fully fund the redevelopment.

The Cummins Report on Protecting Victoria's Vulnerable Children (2012) has focused attention on the complex needs of children within the child protection system. Gateways is currently cooperating with the DHS managed support trial to provide better integrated, 'outcome focused' service responses for children and young people with multiple and complex needs.



Person-centred planning encourages people with disabilities to build on their strengths and capabilities

2012 has also seen the release of the Desperate Measures Report by the Victorian Equal Opportunity and Human Rights Commission which has focused a spotlight on the reasons why families see no way out except to relinquish care of their children with complex disabilities. At a local level people with autism and their families initiated the first Geelong Autism Walk on World Autism Day in April 2012 with more than 1000 people participating.

Gateways also embodies its values in the way it supports its own staff and this was recognized in a Compassionate Employer award in 2012. Gateways' skilled volunteer Board continues to provide leadership in values and strategy, as we work through the process of developing a new strategic plan to position Gateways for the

opportunities ahead.

I want to pay tribute to all Board members including Tom White who has resigned after a ten year commitment as a legal practitioner on Gateways Board.



Mr Tom White

The strength of organisations like Gateways is the skill and commitment of our volunteers and staff, as we continue to evolve to meet the changing needs of our community.

Rosemary Malone
Chief Executive Officer

EARLY CHILDHOOD INTERVENTION SERVICES

During 2011/12, Gateways ECIS team has assisted 184 children with autism and other disabilities and their families using state early childhood intervention funding. They have also provided services to 173 children who have accessed 698 group or individual sessions using their Helping Children with Autism (HCWA) funding.



Early intervention gives children and families the best possible start

Gateways has also become a service panel provider for the Better Start for Children with a Disability program. Gateways and regional Department of Education and Early Childhood Development staff have developed a Memorandum of Understanding for the provision of HCWA and Better Start services delivered within DEECD schools. This has promoted coordinated service delivery for children.

In response to the needs of children and family priorities, specialised short term programs have been increased by 50% and now include HANEN More Than Words, Early GOALS, Kinder Plus, Out of School Hours Social Emotional Learning and Off to School groups. These programs have enhanced children's social and communication skills.



Greenville Drive renovations

Two Stepping Stones therapy playgroups have operated with parents/carers working together and alongside therapy staff to develop and practise strategies that they can use at home to develop their child's communication, social, independent living and play skills.

Demand for autism assessments continues to be very high with a waiting time of 8 months. Gateways is funded for 47 assessments per year by the State Government with six non-recurrent places for this year. In the year Gateways completed 86 assessments due to the hard work of our staff and additional funding provided by Eastbrooke Family Medical Centre.

Gateways is committed to quality service delivery with a 93.5% satisfaction rate this year. Gateways also participated in the DEECD ECIS Quality pilot which will inform future statewide quality processes.



Cubby House donated by the Gordon Institute apprenticeship carpenters program with a donation from Matthew Flinders Alpine School Leadership group





- 269** Referrals for Gateways' Preschool Field Officer Services
- 123** Requests for Gateways' Kindergarten Inclusion Support Program
- 93** Families supported through Gateways' Disability Flexible Support Packages (Early Choices)
- 87** Families received support through Gateways' ECIS Flexible Support Packages
- 541** Families receiving the Strengthening Parent Support Newsletter
- 286** New families supported through the Strengthening Parent Support Program
- 55** Training sessions provided by the Autism Spectrum Disorder Case Consultant Practitioner
- 59** Clients supported through My Plan
- 16** Families accessing My Time Early Intervention Parent Support Playgroups
- 15** Autism Case Management clients and families

Family and Community Support Services continued to grow across 8 programs. Autism Case Management has seen a continued development of the professional relationships between the Case Managers and various schools, with philanthropic support for children to access art classes, attend horse riding lessons and purchase a personal computer. Resources such as these enable the child to interact within their local community and to gain a sense of identity and self-worth.

FAMILY FEEDBACK

"If it wasn't for the support & help I received, life would be a lot more difficult."

DHS Funded Disability Flexible Support Packages

"We couldn't believe this fantastic and necessary service exists. It's such a difficult time getting a diagnosis for a child, this respite helped us 'get a handle' on it and come together as a couple on the issues it presented. Thank you so much!"

DEECD Funded ECIS: Flexible Support Packages

There was great feedback from parents utilising the DEECD Kindergarten Inclusion Support Package.

"It's great to know my child is safe at kinder knowing he has an aide the whole time he's there. The support my child gets through this program is fantastic."

"Thank you for making my child's kinder days such a positive experience!!"

Participants from the I.N.S.T.E.P. weekend away commented *"Best ever – saved my marriage! Thanks."*

"The parent support weekend gave me a chance to ask questions to other parents to find out what works for them and what might work for us. Great to make new friends."



Oscar learning fine motor skills



Play Time at "My Time"



Aspergers Support Group

RESPIRE & RECREATION SERVICES



Having a ball at the Interchange Host Appreciation Party

Gateways host volunteers continue to make a strong commitment to supporting children, young people and adults with disabilities in providing many valuable, enriching social opportunities. Gateways volunteers play a strong role in providing friendship, supporting inclusion into community activities and advocating for people with disabilities.

Feedback from families of clients attending recreation programs highlights the opportunities to socialise, the development of social skills and being able to participate in a social activity with peers as being of most value.

"Development of social skills within a group promoting social skills and communication".

"Meeting others socially".

"Opportunity for friendships, new experiences".



Interchange is about families in our community supporting other families



Having fun while families take a well earned break

33 Interchange Host Program volunteers provided over 4764 hours of respite to families

205 Clients participated in a wide range of recreation programs

26 Volunteers provided over 635 hours supporting Gateways recreation programs

16,557 Hours of respite were provided to Geelong families supporting 149 clients

16 Colac families were provided with 760 hours of respite during 18 activities

Many people believe that disability is someone else's problem and that disability will not touch their lives.

One of the most important things for those living with a disability is a sense of inclusion in their community. Like everyone, we all want to feel a sense of belonging and a sense of contribution and value.

Friendships that bring comfort and support, exciting recreational activities and an opportunity for people with a disability to live freely and enjoy the pleasures of life we all do is so important and something we can all get involved in.

Whilst many people take for granted the benefits of involvement in local sporting club or community organisations, as well as being a part of their friendship group, those living with a disability often encounter barriers to these simple pleasures.

Because of this, many disabled people feel shut out from their community.

We can all get involved to change that feeling.

Regardless of our abilities, we all want and need friendships in our lives, let's all do our bit to give that simple life pleasure to all members of our community, and the best part about it is, you'll have a blast doing it!

Luke Humphries, Volunteer

Gateways has continued to be innovative in service delivery and to provide flexible support to people with disabilities and their families. Examples of this include:

- A seventh client moving into Tate St without additional funding, when this person was in desperate need of accommodation and support
- Providing one to one support to children who are not able to attend school due to their complex behaviour
- Supporting individuals to transition from traditional day programs to individualised day support

A successful partnership with Housing Choices Australia resulted in Commonwealth capital and state support funding to provide seven new innovative accommodation places for the Geelong region by 2013.

Gateways has also been successful in establishing a house for 4 adolescents with an Intellectual Disability who also receive support through DHS Placement and Support. This Gateways service is participating with the DHS managed support trial in partnership with DHS Disability and Child Protection Services.

Gateways is continually seeking to enhance facilities to promote quality of life for residents such as:

- Renovation of a 2 bedroom unit into 2 individual units allowing 2 people to have their own space
- Another unit completed allowing a man with an intellectual disability to live independently
- 3 new pergolas at 3 homes to enable people to enjoy their outdoor living areas
- 2 cars donated by a family and Ford Australia



Catching a wave – an opportunity to build self esteem, independence and social skills

The past twelve months has seen the client committee grow to twenty people with at least one representative from each house. Residents are also participating in staff recruitment from the interviews to staff induction, and demonstrating their ability to maintain confidentiality and offer insights into staff attitudes and competencies.

Social Connect continues to grow in response to individual needs and interests. Gateways is now using the Salvation Army Youth Centre in Belmont for 4 days a week as a base for service delivery with access to computer, music, sports and leisure activities as well as community participation and work/volunteering programs including pamphlet delivery, courier service, vehicle cleaning and recycling. Currently thirteen clients access the Social Connect Program from one day to five days a week.

A Gateways Good Practice Example was also included in the 2011 Community Visitors report to Parliament.



Gateways Corporate Services Team manages the financial and administrative functions of Gateways operations and aims to provide excellent support to our clients, staff, suppliers and stakeholders. Corporate Services also oversees promotional activities, quality and occupational health and safety.

In 2012 Gateways Support Services was awarded a Compassionate Employer Award. Gateways has a diverse workforce of client support and professional staff with 336 people employed in 2011/12. 87% of the staffing group are female and 98% are employed in a part time or casual capacity.



*HAPI Awards Presentation –
St Mary's School*



*Celebrating the launch of the HAPI
Awards at Leopold Kindergarten*

Gateways has a committed and proactive Health & Safety Committee who work hard to ensure that our workplaces are safe working environments. During the past year, the committee has continued to revise OH&S work practices, systems, policies and procedures.

Gateways is now in the process of aligning with the DHS Standards and is also preparing for the Department of Health and Department of Health & Ageing quality accreditation process in September, as well as the National Quality Framework accreditation audit for children's services.

During the year we have linked our respite rostering software and our payroll software in an attempt to reduce double entering of data. We have also continued to review and develop our rolling 3-year IT strategic plan, in conjunction with Think Technology.

HAPI (Helping Achieve Positive Inclusion) Award is into its sixth year and continues to be a great success in showcasing kindergarten, child care centres and schools, who promote inclusion for children with disabilities.

PROGRAM/WORKPLACE	FULL TIME	PART TIME	CASUAL	TOTAL STAFF
<i>COMMUNITY LIVING</i>				
Manager	1	1		2
Bilston Court	0	8		8
Denman Street	0	8		8
Grundell Close	0	8		8
High Street	0	8		8
Jacaranda Place	0	6		6
Lawrence Street	0	8		8
McNeill Court	0	8		8
Tate Street	0	8		8
Torquay Road	0	8		8
Social Connect	0	0	8	8
Casual staff			40	40
	1	71	48	120
<i>RESPIRE & RECREATION</i>				
Manager	1	0	0	1
Interchange	0	3	0	3
Recreation	0	7	0	7
Respite	3	6	39	48
	4	16	39	59
<i>EARLY CHILDHOOD INTERVENTION</i>	7	14	0	21
<i>FAMILY & COMMUNITY SUPPORT</i>	1	97	28	126
<i>CORPORATE SERVICES</i>	3	7	0	10
GRAND TOTAL	16	205	115	336



Compassionate Employer Recognition Award 2012

BOARD OF MANAGEMENT

Gateways Support Services is governed by a skilled and experienced voluntary Board of Management.

The Board comprises:



Dr Bernie Jenner
M.B.B.S., F.R.A.C.P., Dip. Child Psych., G.D.F.T
(President)



Mr Bruce Renick
B. Com
(Vice President)



Dr Robert Ward
M.B.B.S., D.R.A.Z.C.O.G., F.R.A.C.P.,
(Vice President)



Mrs Helen Buchan
B. LLB/BSc



Dr Sue Home
M.B.B.S., Dip.Obs., R.C.O.G (London)



Mr Mark Appleford
B. Com., B.S.



Mrs Rose Hodge
App. Dip. Science (Dental Therapy)



Ms Jessica Marriner
B. Arts (Public Relations)



Mrs Pat Beard
OAM Dip. Office Admin. Ex Officio



Mr Barry Kittelty
Dip.Bus.Grad Dip.Acc CA
(Treasurer)

COMMITTEES

Gateways is appreciative of the many volunteers who contribute their knowledge and skills to the following committees:

- Auxiliary
- Child and Family Services
- Community Living Services
- Respite and Recreation

As Honorary Treasurer, I am pleased to report on the financial activities and position of Gateways during 2011/12. Both revenue and expenses have increased by 11% from the previous year. The graphs below show broad groupings of revenue and expenses for 2011 and 2012 which are relatively static.

I sincerely thank staff and volunteers for their commitment and dedication which translates to an organisation I am proud to be part of.

Give Where You Live, philanthropic trusts, community groups and businesses in the Barwon and South Western region must be recognised for their contribution over many years. We also appreciate the assistance and cooperation of Government Departments who fund our important work.

As in previous years, the audited financial report is a summarised version of the audited financial reports with accompanying notes. A full set of reports is available on application to the Gateways Albert Street office, Geelong West.

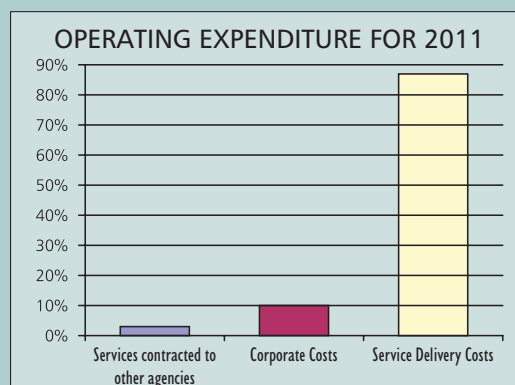
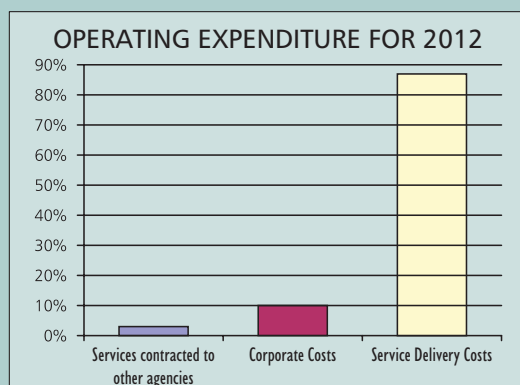
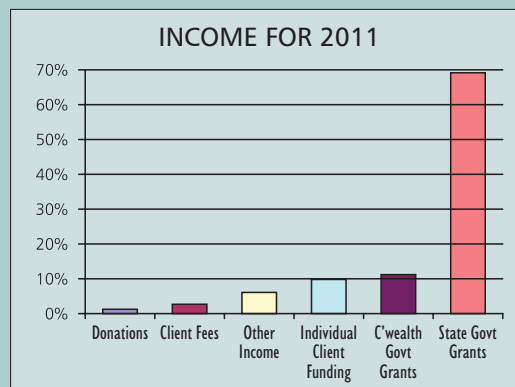
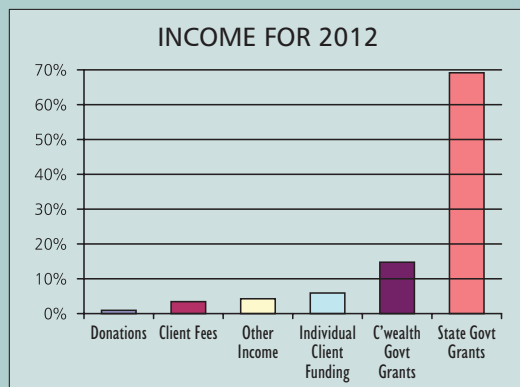
Barry Kittelty

Dip.Bus.Grad Dip.Acc CA

Honorary Treasurer



Barry Kittelty took on the role of Gateways Treasurer in 2011



COMPREHENSIVE INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2012

	2012 \$	2011 \$
Revenues from ordinary activities	9,889,766	8,924,072
Employee expenses	(7,743,407)	(6,989,744)
Depreciation expenses	(239,746)	(164,792)
Other expenses from ordinary activities	(1,661,599)	(1,540,028)
Net profit from ordinary activities attributable to the association	245,014	229,508
Other comprehensive income	0	0
TOTAL COMPREHENSIVE INCOME OF THE ASSOCIATION	245,014	229,508

BALANCE SHEET AS AT 30 JUNE 2012

	2012 \$	2011 \$
Current Assets		
Cash Assets	4,206,151	3,241,888
Receivables	160,446	158,231
Other	14,228	12,651
TOTAL CURRENT ASSETS	4,380,825	3,412,770
Non-Current Assets		
Property, plant and equipment	2,022,888	2,012,130
TOTAL NON-CURRENT ASSETS	2,022,888	2,012,130
TOTAL ASSETS	6,403,713	5,424,900

	2012 \$	2011 \$
Current Liabilities		
Payables	2,842,253	2,234,925
Provisions	740,039	671,046
TOTAL CURRENT LIABILITIES	3,582,292	2,905,971
Non-Current Liabilities		
Provisions	423,576	366,099
TOTAL NON-CURRENT LIABILITIES	423,576	366,099
TOTAL LIABILITIES	4,005,868	3,272,070
NET ASSETS	2,397,845	2,152,830
EQUITY		
Reserves	1,012,000	1,012,000
Retained earnings	1,385,845	1,140,830
TOTAL EQUITY	2,397,845	2,152,830

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2012

	Retained Earnings \$	General Reserves \$	Asset Revaluation Reserve \$	Total \$
Balance at 1 July 2010	911,323	682,000	330,000	1,923,323
Profit for the year ended 30 June 2011	229,508	-	-	229,508
Balance at 30 June 2011	1,140,831	682,000	330,000	2,152,831
Profit for the year ended 30 June 2012	245,014	-	-	245,014
BALANCE AT 30 JUNE 2012	1,385,845	682,000	330,000	2,397,845

FINANCIAL STATEMENTS

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2012

	2012 \$	2011 \$
Cash Flows From Operating Activities		
Client fees	346,042	279,172
Donations received	104,474	189,161
Operating grant receipts	9,498,755	7,768,539
Sundry income	279,182	752,322
Payments to suppliers and employees	(9,148,981)	(8,366,810)
Interest received	135,295	126,110
NET CASH PROVIDED BY OPERATING ACTIVITIES	1,214,767	748,494
Cash Flows From Investing Activities		
Fixed asset purchases	(250,504)	(306,019)
Proceeds on sale of fixed assets	0	10,000
NET CASH USED IN OPERATING ACTIVITIES	(250,504)	(296,019)
Net increase (decrease) in cash held	964,263	452,475
Cash at the beginning of the financial year	3,241,888	2,789,413
CASH AT THE END OF THE FINANCIAL YEAR	4,206,151	3,241,888

STATEMENT BY MEMBERS OF BOARD OF MANAGEMENT

The Board of Management declare that in their opinion, the concise financial report of Gateways Support Services Inc for the year ended 30 June 2012 complies with Accounting Standards AASB 1039: Concise Financial Reports.

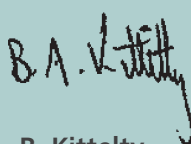
The financial statements and specific disclosures included in this concise financial report have been derived from the full financial report for the year ended 30 June 2012.

The concise financial report cannot be expected to provide as full an understanding of the statement of income, balance sheet, statement of changes in equity and financing and investing activities of the Association as the full financial report, which is available on request.

This declaration is made in accordance with a resolution of the Board of Management.



B. Jenner
President



B. Kittelty
Treasurer

Dated this day of 28 August 2012

INDEPENDENT AUDIT REPORT

REPORT ON THE CONCISE FINANCIAL REPORT

We have audited the accompanying concise financial report of Gateways Support Services Inc which comprises the statement of financial position as at 30 June 2012, the statement of comprehensive income, statement of changes in equity, statement of cash flows for the year then ended, and related notes, derived from the audited financial report of Gateways Support Services Inc for the year ended 30 June 2012. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the concise financial report is not a substitute for reading the audited financial report.

COMMITTEE'S RESPONSIBILITY FOR THE CONCISE FINANCIAL REPORT

The committee of the association is responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 Concise Financial Reports, and for such internal control as the committee determines is necessary to enable the preparation of the concise financial report.

AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on the concise financial report based on our procedures which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of Gateways Support Services Inc for the year ended 30 June 2012. We expressed an unmodified audit opinion on that financial report in our report dated 28 August 2012. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Our procedures included testing that the information in the concise financial report is derived from, and is consistent with, the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with AASB 1039 Concise Financial Reports.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

INDEPENDENCE

In conducting our audit, we have complied with the independence requirements of the Corporations Act 2001.

OPINION

In our opinion, the concise financial report of Gateways Support Services Inc for the year ended 30 June 2012 complies with Accounting Standard AASB 1039 Concise Financial Reports.

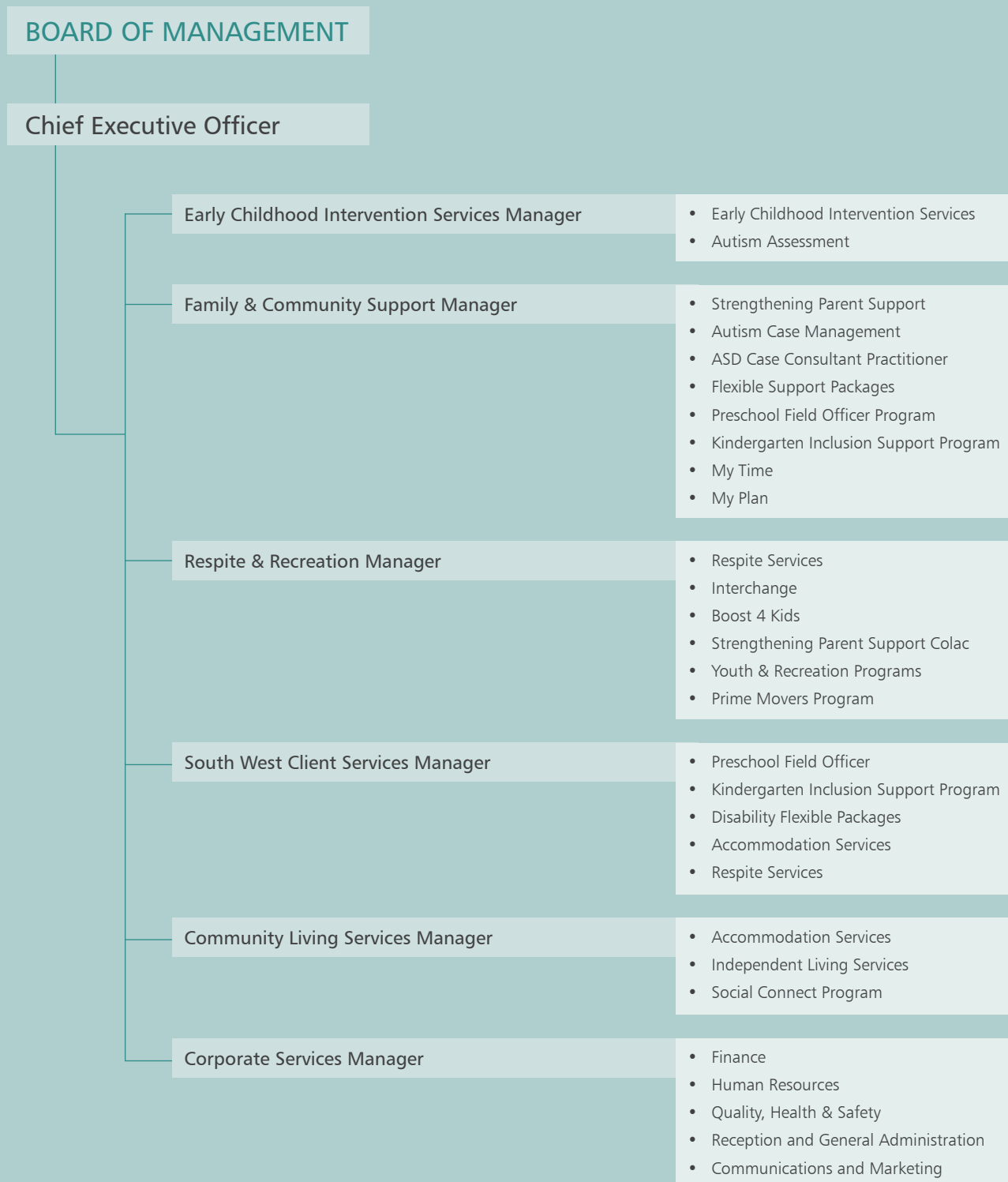
ANDREW FREWIN & STEWART
61-65 Bull Street, Bendigo Vic 3550



David Hutchings
Partner

28 August 2012

ORGANISATIONAL STRUCTURE





Thank you for helping to create a Brighter Future for children and adults with disabilities

'BRIGHTER FUTURES' – ALBERT STREET BUILDING CAMPAIGN

- A Holden
- AFS & Associates
- Blackmore Family
- C Brown
- C & P Thomas
- C Roberts
- Collier Trust
- Coulter Roache
- D Truman
- Dalton Family
- Discount Drug Store
- Discount Stationers
- F Duthie
- Fagg Family
- Frank Costa
- G Slater
- Gateways Auxiliary Committee
- Geelong Community Foundation
- Geelong Wheelchair Service
- Give Where You Live
- Godfrey Hirst
- Helen Macpherson Smith Trust
- Herbert Fagg
- J Empson
- J Everston
- Jack Brockhoff Foundation
- Keith & Heather Fagg
- L Dowler
- Lino Bisinella and family
- Malishev Homes
- Mike O'Brien

ACKNOWLEDGEMENTS

- P Beard
- Paula Kontelj
- Percy Baxter Trust
- R Day
- R Ward
- Rosemary Malone
- T Malone
- The Lord Mayors Fund
- The Old Fella
- W & L Reid
- William Angliss Trust
- Wiresafe Test & Tag

DONATIONS FOR PROGRAMS AND SERVICES

- AIM Hire
- Alcoa Australia Rolled Products

- Barwon Health Nursing Staff
- Barwon Valley School
- Carers Victoria
- Colac Specialist School
- Godfrey Hirst
- IGA Camperdown
- Karingal, Scope and Salvation Army Youth centre for building use for Programs
- Kerrie Quirk
- Matthew Flinders Alpine School Leadership Group
- Mirrabooka Cottage
- Mpower
- Newtown Primary School
- The Ian and Nell Clark Encouragement Fund
- Victorian Women's Trust
- Westfield

AUXILIARY GOLF DAY SPONSORS AND DONORS

- Barwon Heads Golf Club
- Camerahouse
- Coulter Roache Lawyers
- East Geelong Discount Drug Store
- Maxwell Collins Real Estate
- Muirfield Financial Services
- Peter Gates
- Wendy Oliver & Rainer Briet

AUTISM ASSESSMENT

- Eastbrooke Family Medical Clinic

COMMUNITY PARTNER

- Geelong Football Club Community Partner 2012

LIFE MEMBERSHIP TO GATEWAYS

Pat Beard
John Gavens
Jenny George
Bruce Jameson
Bernie Jenner
Bill McKellar

Lew Opie
Bruce Renick
James Turner
Robert Ward
George & Marg Welsh



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